



FALSE ALARM MANAGEMENT FOR PUBLIC SAFETY AGENCIES

Installed or Outsourced Solutions
to Manage Alarm Programs





SCARCE RESOURCES COMBINED WITH AN INCREASED DEMAND FOR SERVICES MAKE FALSE ALARMS AN EXTREME BURDEN FOR PUBLIC SAFETY AGENCIES. NATIONWIDE, RESPONDING TO FALSE ALARMS PUTS OFFICERS AT RISK, INJURES THOUSANDS OF PEOPLE, AND COSTS MILLIONS OF DOLLARS. WITHOUT EFFECTIVELY MANAGING FALSE ALARMS, THE NUMBER OF FALSE ALARMS CONTINUES TO INCREASE EVERY YEAR.

REDUCE FALSE ALARMS. IMPROVE OFFICER SAFETY.

CRYWOLF FALSE ALARM MANAGEMENT SOLUTIONS HAVE HELPED HUNDREDS OF AGENCIES REDUCE FALSE ALARMS, INCREASE FEE AND FINE COLLECTIONS, AND STREAMLINE FALSE ALARM ADMINISTRATION.

CRYWOLF LEADS THE INDUSTRY IN SYSTEM FUNCTIONALITY, NUMBER OF AGENCIES SERVED, AND ADAPTABILITY TO ALARM ORDINANCE PROVISIONS.



INSTALL CRYWOLF AT YOUR AGENCY OR LET US ADMINISTER YOUR ALARM PROGRAM

CRYWOLF TECHNOLOGY CAN BE IMPLEMENTED IN ONE OF TWO WAYS: YOU MAY PURCHASE CRYWOLF TO BE INSTALLED AND OPERATED AT YOUR FACILITY OR CONTRACT WITH US TO OUTSOURCE YOUR AGENCY'S FALSE ALARM PROGRAM. BOTH APPROACHES USE THE SAME ROBUST CRYWOLF TECHNOLOGY AND FUNCTIONALITY.

NO RISK

Your agency can implement a CryWolf false alarm management solution with no financial risk—we obtain payment exclusively from the collected revenue CryWolf helps generate. There is no upfront systems development, licensing, conversion, or equipment costs. We purchase, configure, install, and customize everything needed to administer your agency's alarm reduction program.

CUSTOMIZED PROGRAM

Our outsourcing services are customized to meet your agency's needs. Payments are typically remitted to a mutually-agreeable, commercial bank lockbox or can be submitted via a secure web-based interface. All correspondence and invoices are generated using your letterhead in a format defined by your agency. The customer support representatives in our processing center respond to citizen and business inquiries using agency-approved customized scripts to ensure accurate and consistent response, professional and courteous service, and transparent outsource operation.

LEARN MORE ABOUT
CRYWOLF FALSE ALARM
MANAGEMENT SOLUTIONS AT
WWW.CRYWOLF.US

INTEGRATES WITH CAD

The system integrates with your CAD system to receive alarm incident information. CryWolf currently interfaces to more than 20 different CAD vendor systems. CryWolf can also update CAD with changes in permit status and key-holder information. Additionally, existing alarm information is easily converted to the CryWolf database to accelerate project start-up time and reduce start-up effort.

WEB-BASED FUNCTIONALITY

CryWolf provides fully interactive web-based access for citizens and alarm companies to register, renew, and update alarm registrations online. Alarm users can also review their alarm activity and permit status, update contact information, and make payments online. Online access is available 24/7 and offers several important benefits: more timely information, increased data accuracy, improved false alarm awareness, better compliance, and more citizen convenience.

FALSE ALARM ORDINANCE ASSISTANCE

CryWolf supports even the most complex alarm ordinance provisions and can easily adapt to policy changes. Based on our alarm program experience across the United States and Canada, we can assist your agency in developing or revising your false alarm ordinance. We can discuss many of the latest approaches and trends in alarm laws and provide sample provisions which you can adapt to meet your ordinance or bylaws.

PATENTED SYSTEM ARCHITECTURE

CryWolf is built on Microsoft® .NET technology which supports highly configurable alarm related forms and letters; current data transfer protocols to and from CAD and financial systems; secure, online access to alarm information; built-in tools for validating addresses; and extensive web-based registration, payment, and other functions.

CRYWOLF GREATLY REDUCES THE TIME AND EFFORT REQUIRED TO PROCESS FALSE ALARMS FOR AGENCIES OF ALL SIZES.



STREAMLINE YOUR ALARM PROGRAM WITH PROVEN SOLUTIONS

PROVEN TRACK RECORD

CryWolf is currently used on an installed and outsourced basis by hundreds of agencies in the United States and Canada. Many of these are large jurisdictions with populations up to 4,000,000 that process as many as 100,000 false alarms annually.

ALARM REGISTRATION AND RENEWAL

CryWolf tracks alarm registrations, permits, and renewals for users, alarm companies, and alarm agents by location type, alarm type, and alarm system status.

NOTICING AND BILLINGS

CryWolf automatically counts alarms, generates notices of false alarm events, and calculates fees and charges in accordance with your alarm ordinance or bylaws.

COLLECTION OF FEES AND FINES

CryWolf ensures collections are accurately and efficiently processed, and financial transactions are well-documented in accordance with your agency's fiscal policies. CryWolf also supports transfer of payment and other fiscal information to and from external financial systems.

REPORT GENERATION

CryWolf provides an extensive selection of standard reports as well as the ability to create unlimited ad hoc reports.

HEARING AND APPEALS SUPPORT

CryWolf captures, tracks, and accounts for hearings and appeals and generates all pertinent documents to support billing, revocation, and other enforcement decisions.



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ABOUT PUBLIC SAFETY CORPORATION

CryWolf is designed and developed by Public Safety Corporation, a technology services company headquartered in Waldorf, Maryland, a suburb of Washington D.C. Founded in 1999, our mission is to improve the efficiency and effectiveness of emergency response by public safety personnel. To accomplish this mission, Public Safety Corporation developed CryWolf, a comprehensive false alarm tracking and billing system.

Widely recognized as the leader in false alarm management solutions, Public Safety Corporation technology and services are used by hundreds of cities, counties, and other municipalities throughout the United States and Canada. In every case, CryWolf has helped agencies reduce false alarms, increase collections, and improve administrative efficiency.

We know and understand the business of false alarms, and we remain committed to providing feature-rich false alarm management solutions unmatched in the industry.

www.crywolf.us